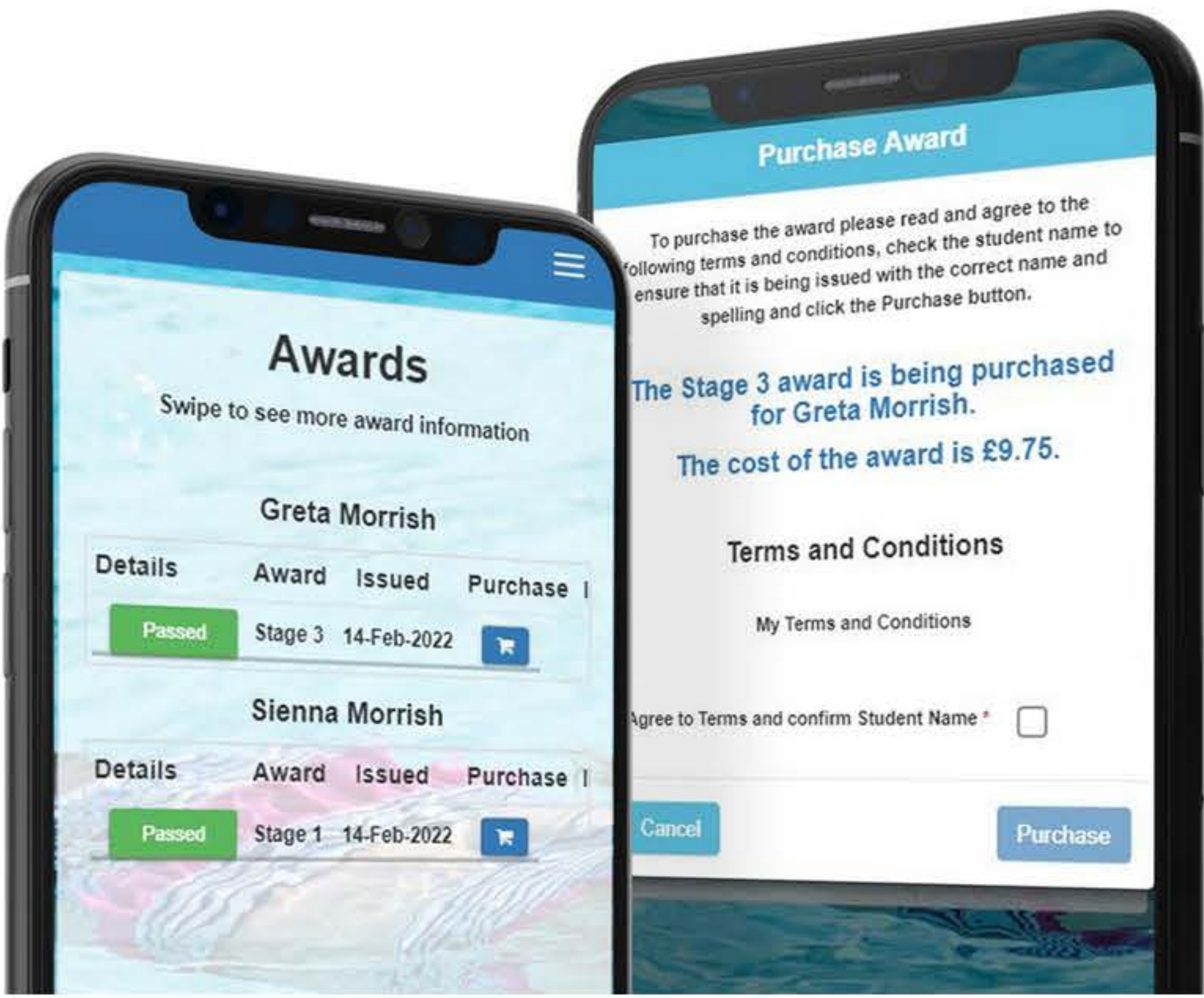**MOR SOLUTIONS**
Course Management Software

February 2022 Newsletter

Enhancements

We are starting 2022 as we mean to go on, and early February saw two enhancements being launched in the Client Hub!

Firstly, clients can now request or order certificates (for awards you have marked them as passed for) via the Client Hub. Request mode is used if awards are included in general fees, and order mode is for those who charge for them. SwimSoft Online has a new management page that helps administrators see what needs to be issued (or printed if you use the certificate overprinting function within the software) and ensures fees, where applicable, are paid. Full information is in the Client Hub section of the Knowledge Base.

Secondly, we have added additional controls to the Lesson Information section, meaning that the columns relating to the Teacher, Location, and / or Activity can be suppressed if they are not required. Press - System Configuration and Client Hub Administration then take a look at Client Hub Lesson Settings to read more on this.

We expect more enhancement to be rolled out in a matter of weeks, so keep an eye out in future newsletters!

Helping Hand

The RTC (Request to Change) function within SwimSoft Online is used if a client wants to move their lesson day / time etc, but you cannot currently accommodate the change. You can just create a 'Request to Change' note which can be viewed at any time. These notes will also show during re-enrolment, to give you a little nudge to see if any of your client's request can be accommodated!

Not Just Swimming

Whilst SwimSoft Online is predominantly used for swimming lessons and associated crash courses a growing number of clients are using the software (often under the name MOR Leisure) for other course based activities such as Dance, Drama, Gymnastics & Climbing. If you know someone who runs these types of courses, who may benefit from using our software please tell them about us – and make sure they mention you when they get in touch so that you qualify for our recommendation rewards should they purchase our software! If you run these activities but aren't using SwimSoft Online to manage them, get in touch with the Support team who will be happy to help you set them up!

Word of Mouth

As members of the leisure industry, you will all know how important word of mouth, and personal recommendations are. If you are happy with SwimSoft Online, and the service we provide you as a team, we would really appreciate it if you could spare a minute to pop a review on to our Facebook page if you haven't done so already!

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To book a demonstration session, or for more information call our team today on 01264 729292